

INTERNATIONAL WARRANTY CARD



**100%
QUALITY
CONTROL**

Product

Model

Serial number

Purchase date

Trade organization

Customer name

Customer signature

Service center address

STAMP

Device is being provided in a fully working condition, with all additional accessories included and without visible flaws. By signing this document, customer agrees with all terms, conditions and regulations.

TERMS AND CONDITIONS:

The international manufacturer warranty is 1 year or 1000 hours (whichever comes first). The warranty period starts from the date of purchase. In cases when warranty period is longer than 1 year according to local legislation please contact your local dealer. The Seller which sells the product is responsible for granting the warranty. Please contact the Seller for warranty. Within the warranty period, if the product fails because of defects in the production process, it will be exchanged on the same product or repaired.

The warranty card should be kept throughout the warranty period. In case of warranty card loss, a second one will not be provided. The customer must provide the warranty card and buyer's check during request for repair or exchange. Otherwise, the warranty service will not be provided. The warranty card, attached to the product during sale, should be correctly and fully completed by the retailer and customer, signed and stamped. In other cases, warranty is not considered as valid.

Provide clean product to the service center. Parts, that must be replaced, are the property of the service center.

WARRANTY EXCLUSIONS:

- If the user has failed to comply with the instructions in this manual.

- If the product features damaged or missing identification stickers or labels, serial numbers, etc.

- If product malfunction was due to improper transportation, storage and maintenance.

- In case of mechanical damages (cracks, chips, impact and fall marks, deformation of housing, power cord, plug or any other components), including those resulting from the freezing of water (ice formation), provided there are foreign objects inside the unit.

- If the product has been improperly installed and connected to the mains supply or misused.

- If the claimed malfunction cannot be diagnosed or demonstrated.

- If proper operation of the product can be restored following cleaning from dust and dirt, appropriate adjustment, maintenance, oil change, etc.

- If the product is used for business related purposes.

- If faults are detected, which have been caused by product overload. Signs of overload are molten or discolored parts as a result of high temperatures, damaged cylinder or piston surfaces, degraded piston rings or connecting rod bushes.

- The warranty does not cover the failure of the product automatic voltage regulator due to careless handling or mishandling.

- If faults are detected, which have been caused by instability of the user's power grid.

- If there are faults caused by contamination or fouling such as contamination of the fuel, oil or cooling system.

- If electrical cables or plugs show signs of mechanical or thermal damage.

- In the event of foreign liquids and objects, metal chips, etc. inside the product.

- If the malfunction is caused by the use of non-original spare parts and materials, oils, etc.

- If there are two or more faulty units that are not interconnected.

- If the damage was caused by natural factors such as dirt, dust, humidity, high or low temperature, natural disasters.

- In case of simultaneous failure of the rotor and stator.

- For wear parts and accessories (spark plugs, nozzles, pulleys, filter and safety elements, batteries, detachables, belts, rubber seals, clutch springs, axles, hand starters, grease, mountings, working surfaces, hoses, chains, and tires).

- To preventive maintenance (cleaning, greasing, washing), installation and adjustment.

- If the product was tampered with, independently repaired or modified.

- In case of malfunctions resulting from normal wear and tear as a result of long-term use (end of life).

- If product operation was not stopped and continued after detecting a malfunction.

- Batteries supplied with equipment are covered by a warranty of three months.

- When using low-grade or inappropriate fuel.

PLEASE FILL IN THE FOLLOWING FORM CAREFULLY

Made for "Könnert & Söhne", Germany

Product

Model

Serial number

Trade

Organization

Date

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	Date	Reason of application to the service center	Swapped part / work performed	Name and signature of the serviceman
Repair 1				
Repair 2				
Repair 3				

Under no circumstances will the manufacturer and importer be liable for possible losses associated with the installation and dismantling of the product. The fact of purchase and this warranty does not in any way give the right for indemnification of losses for use or the inability to use the purchased product.

This warranty card claims that you have right for a free repair or exchange of the product. You should carefully read the recommendations in manual. We reserve the right to refuse in free of charge warranty service if the warranty conditions, described in the manual, were not met. In this case, the warranty is canceled.



Condiții de garanție

COMPASS S.R.L.

Perioada de garanție este de 2 ani sau 1.000 de ore (oricare dintre acestea survine prima) de la data fabricației și acoperă defectele existente la momentul livrării către cumpărător. Factura emisă, cu data achiziției împreună cu talonul de garanție, servește drept dovadă pentru revendicarea garanției.

GARANȚIA NU SE APLICĂ ÎN URMĂTOARELE CAZURI:

- Dacă funcționarea defectuoasă a produsului nu a rezultat dintr-un defect de producție sau alte defecte care existau la momentul livrării către cumpărător.
- Dacă utilizatorul nu respectă instrucțiunile din manualul de utilizare referitoare la utilizarea și întreținerea produsului achiziționat.
- Dacă autocolantele sau etichetele de identificare, numerele de serie sunt deteriorate sau lipite.
- Dacă defectele apar din cauza transportului necorespunzător, depozitării sau întreținerii incorecte.
- În caz de deteriorări mecanice (fisuri, ciobituri, îndoiri, căderi, deformarea carcasei, cablului de alimentare, așteptătorului sau altor componente, inclusiv cele cauzate de înghețarea apei).
- Dacă defectele sunt cauzate de contaminare internă sau externă (de exemplu, contaminarea combustibilului, uleiului sau a sistemului de răcire).
- Dacă produsul nu este instalat corect sau utilizat necorespunzător.
- Dacă defectul presupus nu poate fi diagnosticat sau dovedit.
- Dacă funcționarea produsului poate fi restabilită prin curățare, ajustare, întreținere, schimbare de ulei etc.
- Dacă generatorul de energie de urgență este utilizat nu ca sursă de energie de urgență, ci ca sursă de energie permanentă, fără respectarea timpurilor maxime de funcționare permise și duratei maxime de operare pentru modelul respectiv.
- În caz de defecte cauzate de supraîncărcarea produsului (de exemplu, fuziunea pieselor sau deteriorarea suprafețelor din cauza temperaturilor ridicate).
- Garanția nu acoperă defectarea regulatorului automat de tensiune sau a modului inverter în generatoarele de rezervă din cauza deteriorării cauzate de consumatorii de energie conectați sau de instalările incorecte.
- În cazul deteriorării mecanice sau termice a cablurilor electrice sau a conectorilor.
- Dacă obiecte străine, resturi, așchii de metal etc. sunt găsite în interiorul produsului.
- Dacă defectele sunt cauzate de utilizarea combustibililor și uleiurilor de motor neautorizate.
- Dacă defectele apar în două sau mai multe ansambluri care nu sunt interconectate.
- Dacă defectul apare din cauza factorilor naturali (murdărie, praf, umiditate, temperaturi extreme, dezastre naturale).
- Pentru piese consumabile și accesorii (bujii, duze, fulii, elemente de filtrare și siguranță, acumulatori, dispozitive detașabile, curele, garnituri de cauciuc, arcuri de ambreiaj, axe, demaroare manuale, lubrifianti, echipamente).
- Pentru întreținere (curățare, lubrifiere, spălare), instalare și reglare.
- Dacă produsul a fost deschis, modificat sau reparat de utilizator.
- În cazul defectelor rezultate din uzura normală datorată utilizării continue (expirarea duratei de viață).
- Dacă după identificarea defectului, utilizarea produsului nu este oprită, ci continuată.
- Bateriile furnizate cu produsul beneficiază de o garanție de 3 luni.

Semnătura Beneficiar _____